

Customer Information on Cybercrime

Rip offs, data theft, fraud – unfortunately, cybercrime is commonplace today and scams are becoming increasingly sophisticated.

Anybody can fall victim to and be affected by manipulated emails or other criminal online actions. Please note that emails from MPK are only sent by us. Our newsletters, invitations and reports have the latest security features:

- The signature and information match the company and the contact
- The sender address is @mpk-specialtools.de

In case of doubt, please contact our head office on telephone number +49 7171 92524-0 or by emailing info@mpk-specialtools.de.

Please note that MPK is not at fault here. The fraudsters have used MPK as a means to an end. There are technical precautions that you can take to protect yourself against fake MPK emails: MPK emails are only sent via two servers – mail.mpk-specialtools.de and mail1.mpk-specialtools.de – so you can explicitly adjust your server settings to reject supposed MPK emails that were not sent via one of these mail servers.

We would like to thank you for your support and are available to answer any questions.

Your MPK TEAM

Find out how to recognise possible spam emails here:

https://www.bsi.bund.de/SharedDocs/Videos/DE/BSI/VerbraucherInnen/E-Mail_Sicherheitscheck.html